World For You Ltd

Courses

When booking onto our course, you agree to the following Refund and Cancellation Policies:

A. <u>Refund policy</u>

- 1. No refunds will be issued in the event of a student failing to attend a confirmed course.
- 2. If you cancel within 14 days before the commencement of the course, no refund will be given.
- 3. When booked onto a course, the course address will be given to you. If there is any doubt, please verify address details before the course date. It is the responsibility of the student and student's company to make sure they have the full address and have worked out their journey to reach the venue by the allocated start time.
- 4. World For You Ltd does not accept any responsibility for a student or company failing to have checked the address details before the start date or for the student failing to arrive as a result.
- 5. No refunds will be given once the course has commenced.
- 6. Once training has completed, no refunds will be given, whatsoever. If you are unsatisfied with your course, it is your responsibility to raise this within 24 hours of completion. We will seek to remedy this with further training opportunities.
- 7. All online courses are non-refundable.

B. Cancellation

- 1. It may be necessary for World For You Ltd to reschedule or cancel a course due to any unforeseen circumstances. If the rescheduled dates of the course are not convenient for you, World For You Ltd's liability will be limited to a refund of the course fees or deposit paid. Other costs you may have incurred will not be the responsibility of World For You Ltd.
- 2. If the student cancels within 24 hours of their scheduled course training day, at our sole discretion, World For You Ltd will seek to find an alternative course for the student to attend. In this event, World For You Ltd reserves the right to charge the full course fee for re-booking.